

**GRADYN WURSTEN**  
(801) 906-9017  
me@gradyn.com · gradyn.com

## WORK HISTORY

### 2020 – PRESENT

#### FREELANCE SOFTWARE DEVELOPER, VARIOUS COLLABORATORS

- Built advanced, scalable health tracking software using React Native and ASP.NET
- Handled deployment and long-term management of software
- Successfully built auto-moderation Discord bot in C# using Discord.NET

### 2021 – 2023

#### SOFTWARE DEVELOPMENT & DEVOPS, PANDO (SUBSIDIARY OF ALDER SECURITY)

- Wrote a large variety of software in C# on the .NET platform
- Developed CRM for Alder Security and Cove Security, which today handles over 440,000 accounts
- Developed third-party verification platform currently in use by a variety of companies
- Deployed and maintained production software across a variety of Windows servers, Linux servers, and Kubernetes systems
- Worked deeply with production SQL databases

### 2021 – 2021

#### CUSTOMER RELATIONS ACCOUNT MANAGER, ALDER SECURITY

- Built software to notate calls and calculate right-of-recession dates for accounts currently in use today using HTML, CSS, and JavaScript
- Oversaw customer accounts
- Handled account concerns for callers

### 2020 – 2021

#### ADVANCED TECHNICAL SUPPORT REPRESENTATIVE, VIVINT SMART HOME

- Troubleshoot customers' smart home/home security devices, including mesh 2.4GHz networks and Z-Wave networks
- Developed software to diagnose thermostat wiring and advise technicians on programming thermostats using HTML, CSS, and JavaScript

## SKILLS

- C# (ASP.NET, Xamarin, WPF, Avalonia, NUnit, etc)
- React Native
- React.JS
- OOP
- Debugging/Optimization
- Git/VCS
- Azure
- New and existing codebases
- Windows and Linux servers
- CI pipelines (GitHub, Bitbucket, Azure, etc)
- Python
- SQL
- SDLC, Agile
- Unit Testing
- Microservices
- REST and GRPC APIs
- Backend Development
- Kubernetes
- Proven track record of delivering reliable software on time
- Java
- Web development (HTML/CSS/Javascript)
- CMD/Powershell/Bash Command lines